

Internal Audit Report & Checklist

Date of Audit	19 th December 2024		
Client Name	A1 Group		
Referenced Documents/Clauses/procedures:	ISO 9001:2015 Quality Management System – Requirements ISO 14001:2015 Environmental Management System – Requirements ISO 45001:2018 OH&S Management System – Requirements <ul style="list-style-type: none"> • Business Risks • OP 003 – Compliance obligations and evaluation of compliance • OP 006 – Document and data storage • OP 010 – Calibration and maintenance • OP 013 – Complaints • De-pollution process 		
Auditor(s):	Darren Collins	Auditee(s):	Louise Owen Sean Whittle
Audit summary: (Including observations)	The audit revealed no issues across several key areas. Business risk management processes are effective, and the organisation is fully compliant with all relevant obligations, as evidenced by thorough evaluation processes. Document and data storage practices meet required standards, ensuring data integrity and security. Calibration and maintenance procedures are well-documented and consistently followed, ensuring equipment reliability and accuracy. The complaints handling process has been provided and it has been confirmed that no complaints were raised over the last 12 months. The de-pollution process has been communicated, but it was not possible to audit against this requirement due to the remote nature of this assessment		
Details of Non-Conformances:	None raised		

Mandatory Audit Questions;
Are the correct UKAS logos being used and are no UKAS logos on certificates of conformance?
No evidence of the incorrect usage of the UKAS logos
Are there any changes to the audited processes? Please review the management system and update as required.
No changes to audited processes
Are there any new risks and opportunities?
Risk and opportunities have been reviewed as part of this assessment and are deemed reflective of the business
Are there any Scope changes that need to be addressed within the management system? I.e. new processes, change to infrastructure, SLT etc.
No changes to the stated scope
Are there any Non-conformances for this auditing period? Have all previous Non-conformances been addressed and closed out?
None raised
Are the required policies on display? Quality, safety, environmental etc.
Remote audit

Audit Notes and findings;

Business Risks

The Business Risk Register maintained within the organisation's SharePoint system outlines the primary risks facing A1 Group Operations and the measures being taken to address these risks. It is regularly reviewed by the Senior Management Team, with detailed updates provided by various departments, including Metal Recycling, Car Spares, Loo Hire, Wet Waste, Transport, Financial (including Suppliers), Resources, Training, Health & Safety, and Environmental.

Responsibility for updating the Business Risk Register and ensuring that mitigation actions are implemented is shared corporately, but operational responsibility lies with a Director and the HR Consultant, supported by an external Auditor. The A1 Group recognises that different types of business risks require different management approaches, so it is essential to understand each area's specific risks before determining the appropriate response.

Roles and Responsibilities

- **Managing Director:** The managing director is ultimately accountable for the organization and its risk management. Responsibilities include understanding and assessing risks that could hinder objective achievement, ensuring effective risk management processes are in place, and ensuring that key strategic risks are managed effectively.
- **Management Board:** Responsible for the Corporate Risk Register, ensuring it is regularly reviewed and that key risks are effectively managed.
- **General Manager & Divisional Managers:** Responsible for their teams' Operational and Project Risk Registers and for establishing Risk Management Groups.
- **Office Manager, HR Consultant, Group Accountant, Transport Manager:** Tasked with preparing risk registers, establishing monitoring systems, ensuring sufficient actions to manage key risks, and highlighting significant risks to the Management Board. They also advise on risk management policies and guidelines, facilitate implementation, and provide an annual opinion on risk management and internal control effectiveness.
- **All Other Staff:** Responsible for identifying and managing operational and project risks and alerting their line manager to significant risks that may require higher-level monitoring.

The company's Business Risk Register has been organised into several key risk management process areas:

- Operations
- Infrastructure and resources
- Services and activities
- Health and Safety
- Environmental
- and Opportunities.

This structured approach ensures comprehensive identification and management of risks across all critical aspects of the business.

The following screenshots have been taken from the organisation's business risk register:

REVISION RECORD

Issue	Date	By	Change Details
Initial Review	1 st July 2018	Sean Whittle – HR Consultant	
Review sent to all Managers	24 th August 2018	Sean Whittle – HR Consultant	Feedback to be discussed at Directors and Management meeting 2 nd October 2018
Formal Review	2 nd October 2018	Management A1 Group	Directors and Managers meeting 2 nd October to discuss review and Opportunities
Management Review	23 rd July 2019	Management A1 Group	Directors and Managers meeting 23 rd July 2019 met to review the risks and Opportunities – none identified
Management Review	September 2020	Management A1 Group	Directors and Managers meeting September 2020 met to review the risks and Opportunities – COVID Was discussed at length no others at present identified
Management Review	January 2021	Management A1 Group	Directors and Managers meeting November 2020 met to review the risks and Opportunities – COVID Was discussed at length no others at present identified
Management Review	February 2022	Management A1 Group	Meeting did not take place due to IT incident where the A1 Group IT system was compromised with Ransomware and as such the focus was to ensure business survival
Management Review	March 2023	Management A1 Group	Directors and Managers meeting March 14 th 2023 met to review the Strengths / weaknesses / opportunities / threats – the Management review minutes are available on the Back Office
Management Review	January 2024	Management A1 Group	A Directors reviewed the report on January 4 th 2024 to review the Strengths / weaknesses / opportunities / threats – the Management review minutes are available on the Back Office – a full Management review is due in March 2024

RISK RATINGS

Risk Rating and Tolerability Level	
VH - Extreme Level of Risk	Not Acceptable - Immediate action required; Likely to threaten the survival of persons and or property. Must be managed by senior management.
H - Substantial Level of Risk	Generally Not Acceptable - Activities should cease until further control measures to mitigate the risk are introduced. Management attention needed.
M - Tolerable Level of Risk	Generally Acceptable - Unlikely to cause much damage and/or threaten the person/activity; Manage by specific control measures, monitoring and procedures.
L - Low Level of Risk	Acceptable - Unlikely to require specific risk management; Manage by routine control measures and procedures; Review periodically.
VL - Negligible Level of Risk	Completely Acceptable - Doesn't require specific risk management.

Risk Management.

OPERATIONS

RISK	Initial Risk	CONTROL MEASURES	Residual Risk	MONITORING
Service Risk	Losing customers	The A1 Group work with their clients to ensure they provide the best service at a Competitive price. They ensure they are legally complainant in order to provide their services. They invest in employee training and in new equipment. They have various accreditations to support their business which demonstrate strong values, reliable and safe service.	M	The Management team continually liaise with customers to obtain feedback on its services and make improvements if required.
Service Risk	Fire at Depot	The A1 Group have Fire Marshals and Fire fighting equipment at all depots in order to deal with a possible fire. They have five depots which can all cover each other if necessary and one depot becomes un useable	M	The H&S committee and H&S Reps discuss Fire Prevention on at its monthly meeting and an annual Fire Risk Assessment in conducted by external supplier
Service Risk	Using one supplier	The A1 Group have numerous suppliers for materials and equipment and spread the risk of one supplier going out of business buy ensuring they have cover in all areas of the business if this issue arose.	M	A preferred supplier list is in place and reviewed regularly by the Management
Service Risk	Lack of Business Continuity Plan	The A1 Group have a business continuity plan and part of this is the Group have 5 operational sites in 5 locations and all are within an hour of each other and employees could if necessary transfer to another site if required. The IT server is stored off site and backed up daily	M	The business continuity plan is reviewed annually by the various Divisional Managers and external suppliers i.e. IT / H&S and HR
Transport Risk	Rising Fuel Costs	The A1 Group have fuel on site if required and can support its business for a short period if there was a fuel shortage. In the long term then this would have an impact	M	The Transport Manager will monitor Fuel prices and advise and act where necessary
Transport Risk	Accidents involving vehicles	The A1 Group have a large fleet of vehicles and have a service contract with the main supplier of the vehicles and if necessary replacement vehicles can be sourced.	M	The Transport Manager will review and report all vehicles and put in place and communicate necessary improvements to prevent reoccurrence
Transport Risk	Recall of vehicles	The A1 Group use various suppliers for it fleet of vehicles and if necessary could use another supplier of lease alternative vehicle (s) to provide cover.	M	The Transport Manager will review and report accordingly to the Group Management

INFRASTRUCTURE AND RESOURCE

RISK	Initial Risk	CONTROL MEASURES	Residual Risk	MONITORING
Resource Risk	Using sub-contractors	The A1 Group use numerous subcontractors and do not use from one source.	M	The Office Manager in conjunction with the Divisional Managers are responsible for reviewing the use of all Sub Contractors at regular intervals
Resource Risk	Using Agency staff	The A1 Group have access to temporary labour if required through a number of recruitment agencies however, it offers overtime to employees if necessary to prevent the use on agency's	M	The Office Manager in conjunction with the Divisional Managers are responsible for ensuring each business has the required number of employees at all times to fulfil its client's requirements
Resource Risk	Lack of robust recruitment process	The A1 Group have a robust recruitment process and all potential employees are interviewed and references taken prior to start date. All employees are reviewed during their probation period and if employee not suitable then contract can be terminated, or probation extended	M	The Office Manager in conjunction with the Divisional Managers and HR are responsible for ensuring the recruitment process meets the business needs at all times
Resource Risk	Lack of succession plan	The A1 Group have an annual Appraisal system in place whereby all employees have the opportunity to discuss goals and opportunities. All vacancies are placed on notice boards on the various sites to ensure all employees have the opportunity to apply for other roles.	M	The Office Manager in conjunction with the Divisional Managers are responsible for ensuring all roles are advertised internally
Resource Risk	Lack of training schedule	The A1 Group has an automated training system and all necessary training for employees is sourced prior to expiry and all employees hold the necessary training certification to ensure business compliance in all of its divisions	M	The Office Manager in conjunction with the Divisional Managers and HR are responsible for ensuring the training system is reviewed annually
Resource Risk	Lack of performance Management programme - appraisals	The A1 Group have an annual Appraisal system in place whereby all employees have the opportunity to discuss goals and opportunities and KPI's are also set where appropriate	M	The Office Manager in conjunction with the Divisional Managers and HR are responsible for ensuring the Appraisal system is reviewed annually and reissued and changes communicated to all employees and Managers

ENVIRONMENTAL

RISK	Initial Risk	CONTROL MEASURES	Residual Risk	MONITORING
Spillages	Damage to the Environment	The A1 Group have a robust spillage procedure and all employees are trained in its use	L	All Environmental issues are discussed at the Monthly H&S meeting and corrective actions implemented. An annual Environmental Audit is conducted by an external supplier and a report and action plan are produced.
Fire	Loss of Site	The A1 Group have a robust Fire Evacuation procedure and all employees are trained in its use and regular site evacuations take place to ensure compliance. All Fire Alarms are tested on a weekly basis. All sites have fully trained fire Marshalls and Fire Officers and at the main site in Wokingham there are 8 employees who have been fully trained in deal with fires and also have the use of a fully operational Fire Engine. All sites have an annual Fire Risk Assessment carried out by the H&S Advisor and all firefighting equipment is fully maintained and serviced on an annual basis. Fire Evacuation procedures are part of the Employee induction and Fire Evacuation procedure training also takes place annually and is recorded. Fire Evacuation Procedures are on all staff notice boards and the back office. A Fire Prevention plan is also in place to prevent Fires occurring	M	All Environmental issues are discussed at the Monthly H&S meeting and corrective actions implemented. An annual Fire Risk Audit is conducted by an external supplier and a report and action plan are produced.
Noise	Damage to employee hearing and poor relations in local community	The A1 Group conduct annual Noise assessments. Any noise complaints are addressed immediately and where necessary the Group work with the local Environmental officer to rectify the issue	M	All Environmental issues are discussed at the Monthly H&S meeting and corrective actions implemented. An annual Environmental Audit is conducted by an external supplier and a report and action plan are produced.

OP 003 – Compliance obligations and evaluation of compliance

The purpose of this procedure is to identify and ensure that the organisation complies with all legal and other requirements related to the environment, work activities (e.g., electrical, gas), and health and safety. Compliance obligations are defined and recorded in the legal register, which is used to ensure full compliance. Any necessary information is communicated to employees through induction training when they commence work.

The legal and other requirements register, maintained and updated by the company, includes environmental laws and regulations, health and safety laws and regulations, schemes and guidance notes, and codes of practice. The register records the applicable legislation, regulator, means of compliance, and methods for ascertaining legal compliance for evaluation purposes.

Monitoring of legal compliance is conducted through various methods, including internal audits of the management system, information from sources such as the HSE and Environment Agency, and trade magazines. Any changes to applicable legislation result in updates to the legal register and, if necessary, reviews of environmental aspect assessments, risk assessments, company policies, and procedures. New controls or changes are implemented to ensure appropriateness and compliance, and communicated to employees through toolbox talks or training.

Evaluation of legal compliance is conducted annually through legal audits of the management system by JR Consultants, site inspections, and annual management review meetings. During these meetings, company legal compliance is discussed, and a formal statement is issued by the Directors to confirm compliance, recorded in the management meeting minutes.

Evaluation of Compliance:

Legislation	Method / Record maintained to ensure legal compliance
Environmental Protection Act 1990 - Part 2 (Waste Duty of Care Code of Practice)	Permit Number: TH/NPSWQD007128/001 – A1 Group Site Grid Reference: SU7858668061 Waste Collection/Treatment/Disposal/Material Recovery
Environmental Protection Act 1990 -Part 3 (noise, smoke, fumes, gases, dust, steam, smell and accumulations or deposits)	Noise Management Plan v4.1 March 2023
Hazardous Waste Regulations 2005	Waste Audit Report Ref: 83313Russel18102024Everitt0283313, dated 18/10/2024.
Environmental Permitting Regulations 2010	Metal Recycling - License No: WML 83313 Consent to Discharge – Consent No: NPSWQD007128
Controlled Waste (Registration of Carriers & Seizures of Vehicles) 1991	A1 Wokingham Wet Waste Limited, Reg No: CBDU66714

Environmental Noise Regulations 2006	Noise Management Plan v4.1 March 2023
End of Life Vehicle Regulations 2003	VRAC Certified Vehicle Recycler Certificate of Registration No: 2020-100, expires 29/04/2025
Petroleum (Consolidation) Regulations 2014	Petroleum Storage Certificate, dated 03/06/2024
The Control of Vibration at Work Regulations 2005	Considered risk assessments and suitable control measures implemented
The Control of Noise at Work Regulations 2005	Considered risk assessments and suitable control measures implemented
Workplace (Health, Safety and Welfare) Regulations 1992	Wokingham Weekly Health and Safety Audit, conducted by LB, dated 17/12/2024
Working at Height Regulations 2005	Working at Height Risk assessments and method statements (where required) Electrical installation Condition Report (EICR) No: 28018624, A1 Wokingham Car Spares, dated 30/06/2024 – <i>recommendation overdue</i>
Electricity at Work Regulations 1989	Electrical Installation Certificate No: 30638984 (new points testing), dated 26/11/2024
Health and Safety (Consultation with employees) Regulations 1996	Monthly Toolbox Talk – Keeping top gate shut, dated 08/07/2024 Monthly Toolbox Talk – Keeping Aisles Clear, dated 02/07/2024 Monthly Toolbox Talk – Forklift Movement, dated 29/10/2024
Display Screen Equipment Regulations 1992 (as amended 2002)	Display Screen Work – What Everyone Needs to Know Certificate, awarded to LW, expires 04/11/2025 DSE Awareness Training, awarded to LB, expires 07/02/2027 DSE Awareness Training, awarded to EW, expires 11/04/2027

Health and Safety (First Aid) Regulations 1981 (as amended 2013)	Emergency First Aid at Work Certificate, awarded to SW, dated 07/02/2024
Regulatory Reform (Fire Safety) Order 2005	Fire Risk Assessment, Bennetts Yard, dated 13/11/2024, conducted by SW Fire Prevention Plan, A1 Wokingham Car Spares, dated 09/12/2024 Fire Detection and Fire Alarm Inspection and Servicing Report, A1 Wokingham, dated 18/01/2024 Fire Warden Training, awarded to KJ, dated 03/01/2024
Control of Substances Hazardous to Health Regulations 2002	C&C Oduor Control – ID:4859825, assessment dated 12/12/2023 Hydraulic 46 – ID:80304, assessment dated 25/07/2024 Copper Grease 9143 – ID:1961637, assessment dated 20/09/2021(requires review)
Management of Health and Safety at Work Regulations 1999	Abrasive Wheels Risk Assessment, dated 01/01/2024 Personal Safety Around Vehicles Risk Assessment, dated 01/01/2024 Health and Safety Meeting, dated 24/07/2024
Provision and use of work equipment Regulations 1998	Avery Weigh-Tronix Calibration Cert, Service Order: 109280811 – Plant No: H520:17280342 & ZM201:170850445, dated 19/03/2024
Confined Spaces Regulations 1997 plus amendments	Confined Space Work Risk Assessment, dated 01/01/2024
Data Protection Act 2018	Registration Reference: ZA373122, expires 16/05/2025
Scrap Metal Dealers Act 2013	Scrap Metal Dealers License No: 033533, expires 31/03/2026

OP 006 – Document and data storage

This procedure aims to ensure adequate control over documents and data relevant to the organisation’s integrated management system. The Managing Director is responsible for establishing, documenting, and maintaining management records, which demonstrate conformance to specifications and the effective operation of the management system. Records are kept secure to prevent damage and are stored electronically whenever possible.

Manuals and procedures are distributed with the Systems Manual and OP Procedures available in the Back Office. Uncontrolled copies may be issued to customers upon request but will not be updated. All proposed changes to the system are reviewed and approved by the Management team, with updates reflected in the document footer. Superseded issues are withdrawn and archived or destroyed.

Documented information is stored either in the Back Office or in paper formats as required. The company uses the Inspire system to manage certain work processes, while training and personnel information is kept on Sage. Records include management review minutes, tendering and contracts, job and works records, risk assessments, aspect assessments, approved suppliers/subcontractors, H&S meeting minutes, toolbox talks, purchase orders, maintenance records, improvement action requests, audit reports, inspection reports, regulatory information, document control/revision logs, training records, policies and procedures, waste transfer/consignment notes, performance monitoring, legal records, and site working plans.

Records are retained for a minimum of three years unless specified otherwise by the customer or regulatory authority. They are stored in a suitable environment to ensure they remain legible, easily retrievable, and undamaged. An external backup of electronically stored documents is taken daily via remote connection, with no backups stored on-site.



CERTIFICATION

View A1 Group Certificates, Licences, Memberships and Permits



TRADE ASSOCIATIONS

View information about our different trade associations



CONTACT NUMBERS

Contact details for members of the Management Team



STRUCTURE CHART

A visual representation of the staff structure at the A1 Group



RISK ASSESSMENTS

View all A1 Group Risk Assessments



METHOD STATEMENTS

View all A1 Group Method Statements



H&S MEETINGS

View the minutes of the A1 Group H&S Meetings



H&S AUDITS

View all A1 Group H&S Audit information



COMPANY POLICIES

View A1 Group Policies and access the Handbook



TRAINING RECORDS

View A1 Group staff Training Records



SYSTEMS MANUAL

View A1 Group Systems Manual













VISITOR SAFETY RULES

View A1 Group Visitor Safety Rules

Company Policies


Please use the links below to access the required policy. Please do not save to your computer for version control reasons.

- | | | |
|--|---|--|
|  Adoption policy
Download File |  Equal opportunities policy
Download File |  Privacy policy
Download File |
|  Anti-bribery and anti-collusion policy
Download File |  Flexible working policy
Download File |  Quality policy statement
Download File |
|  Attendance and absence policy
Download File |  Fuel management policy
Download File |  Recruitment policy
Download File |
|  Bullying and harassment policy
Download File |  Grievance policy
Download File |  Reversing manoeuvring & towing policy
Download File |
|  Child protection policy
Download File |  Health & Safety policy
Download File |  Road risk policy
Download File |
|  Commercial data protection policy
Download File |  Company safety policy statement
Download File |  Routing policy
Download File |
|  Covid 19 policy
Download File |  Idling policy
Download File |  Safe loading / unloading policy
Download File |
|  Operations/security & Counter Terrorism policy
Download File |  Induction policy
Download File |  Smoking policy
Download File |
|  COSHH Policy
Download File |  IT Security infrastructure
Download File |  Social media policy
Download File |
|  CSR policy
Download File |  Lone workers policy
Download File |  Support of dependants leave policy
Download File |
|  Customer complaints policy
Download File |  Managing infringements policy
Download File |  Training policy
Download File |
|  Cyber security policy
Download File |  Maternity policy
Download File |  Travel and expenses policy
Download File |
|  Data protection policy
Download File |  Modern slavery policy
Download File |  Tyre management policy
Download File |
|  Disciplinary policy
Download File |  Noise at work policy
Download File |  Vehicle safety policy
Download File |

Systems Manual

Please use the link below to access the Systems Manual. Please do not save to your computer for version control reasons.

2024

 Management systems Manual 9-14-45 Sept 2024
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March 2023

 Systems Manual
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 001 Risk Assessments
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 002 Environmental Aspects
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 003 Compliance
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 004 Training & Competence
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 005 Communication & Consultation
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 006 Document & Data storage
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 007 Waste & Environment
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 008 COSHH
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 009 Accident & Incident
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 010 Calibration & Maintenance
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 011 Monitoring & Measuring
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 012 Non Conformance
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 013 Customer Complaints & Feedback
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 017 Calibration & Maintenance
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 Systems Manual
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OP 010 – Calibration and maintenance

The purpose of this procedure is to ensure that all equipment owned and operated by the organisation is maintained and inspected to ensure its adequacy at all times. All equipment used by the company is either hired, leased, or owned by the A1 Group. Plant and equipment brought on site by contractors and visitors must also be maintained and controlled accordingly.

Equipment for use at work is selected and purchased to be suitable for its intended use, and trained, competent persons supervise all operations. All work equipment is maintained in good condition and subject to regular service and maintenance by internal or external staff as appropriate. An in-house maintenance team ensures all equipment is fully operational, with servicing and maintenance carried out by trained, skilled, and competent persons.

Vehicles and transport owned and operated by the company are subject to maintenance and inspection controls. Records of MOTs, road tax, and insurances are retained for company-operated cars.

Driver licenses for employees are kept in personnel files, regularly reviewed, and any offences considered for insurance purposes.

The servicing of company vehicles is managed according to manufacturer recommendations, with records retained. Vehicles subject to vehicle licensing and VPOSA requirements operate electronic tachographs managed by the Transport Manager, with records of six-week inspections retained.

Plant and equipment are subject to regular maintenance, including pre-use checks on oil and grease levels, and servicing by the manufacturer or alternatives, with records retained. Equipment requiring calibration is calibrated by external competent sources, with records retained.

Calibration frequencies vary depending on the equipment, its use, and manufacturer recommendations. Lifting equipment is inspected at least annually by a competent person, with records retained, and equipment used for lifting persons is inspected every six months.

Compressors used throughout the site are subject to a written scheme of examination and inspected by a contractor, with maintenance records retained.

The following evidence has been demonstrated to confirm compliance to the above:

- Avery Weigh-Tronix Calibration Cert, Service Order: 109280811 – Plant No: H520:17280342 & ZM201:170850445, dated 19/03/2024
- DSE Assessment, conducted by LW, dated 04/11/2022
- Noise Management Plan, V4.1, March 2024
- Equipment Maintenance Plan

OP 013 – Complaints

This procedure defines the activities to be carried out in the event of customer complaints and the method for analysing customer feedback. When a company representative initially finds or receives notification of a complaint, they will complete a customer complaint form. The Quality and Environmental Representative (QER), in conjunction with the customer, if applicable, will specify the action to be taken to resolve the complaint and the timeframe for completion. The QER will ensure that the action taken resolves the complaint and will record any further actions if necessary.

Customer feedback is monitored using key performance indicators, including the number of customer complaints, discussions of ongoing contracts, and any complimentary letters received from clients. These indicators are discussed at management review meetings. All customer complaints are reviewed during management meetings to identify any underlying problems and ensure that necessary actions are taken to prevent the complaint from recurring.

The organisation has confirmed that no complaints have been raised over the last 12 months. Evidence has been provided of the customer complaints form used if required.

Complaints Form

Please use this form to tell us about your complaint – so we can help resolve it. If you're not sure about anything, or have difficulties filling in this form or wish to remain anonymous please contact the business on **0118 989 4652** and ask to speak to Stuart Cawthorne, Complaints Manager or Louise Bowness, H&S Manager *(Please note all calls are recorded)*.

If you have agreed to make this complaint on behalf of someone else, you will need to ask them to check everything is correct and sign and date this form in the declaration section.

Your Details

Contact Person:

Contact person Address:

Contact person mobile number:

Contact person Email:

If making a complaint on behalf of a company

Company Name:

Nature of Business:

Business Address including Postcode:

Company Telephone Number:

Company Email Address:

Details of person who is making the complaint if different from above

Contact person:

Contact person mobile number:

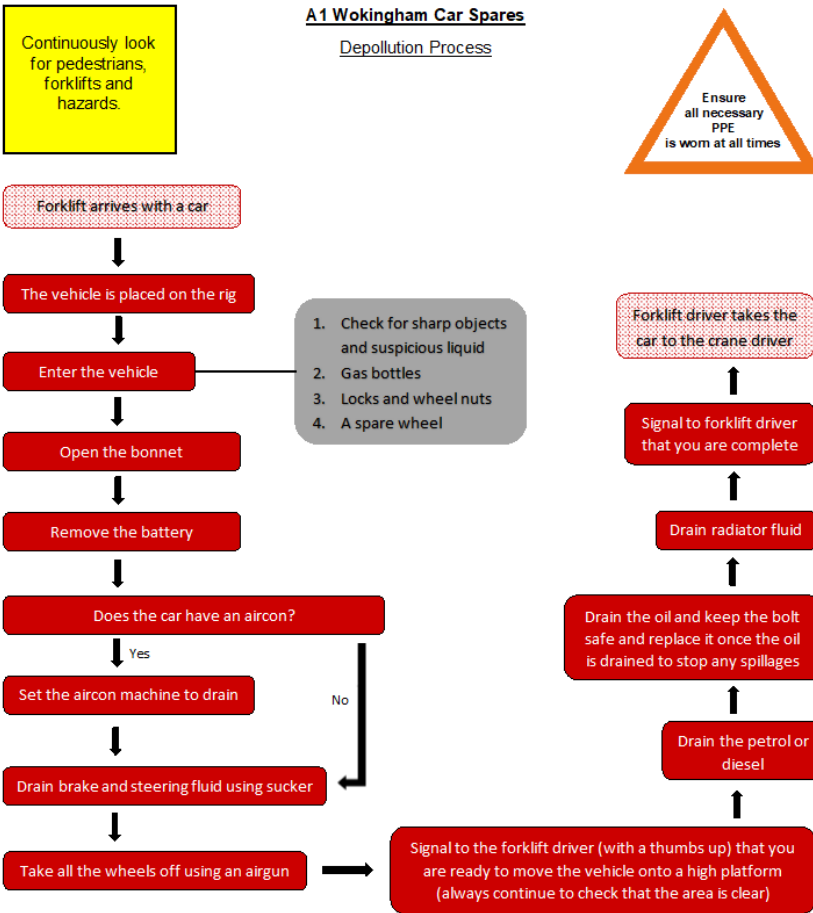
Contact person Email:

De-pollution process

Due to the audit being conducted remotely, it was impossible to confirm if the below process is being conducted – please note that this should be reaudited on the next site visit.



A1 Wokingham Car Spares
Depollution Process



A1 Group of Companies
 Silver Birches
 Highland Avenue
 Wokingham
 Berkshire
 RG414SP

Contact: 01189894652
 Email: info@a1groupuk.com

Reviewed
 January 2024
 Version 1.0